



## **DINING CLUB**

Membership Guide & Terms and Conditions

You are invited to experience an ultimate pleasurable journey through Authentic Indian Spices at this new and vibrant contemporary venue. Discover the royalty of fine Indian dining at Ganges, its richness and grandeur. At Ganges each spice is hand selected, combined and roasted for that perfect flavour. This very art of blending spices in the right proportions makes our dishes unique and distinct from each other. Enjoy the relaxing ambiance and experience the fabulous choice of fine Indian dining.



Membership Number: 0000

Membership applications may be made using our on-line registration process. Its quick and easy.

Please visit <http://www.thegangesrestaurant.com/membership>

Once you have completed the short registration form which asks your Birthday day and Month and submitted it, you will receive a confirmation email to the email address you provided and this will contain details of your membership number.

Your plastic membership card will then be ordered and made available for you in the restaurant, usually with 14 days of your joining date.

<http://www.thegangesrestaurant.com/membership>

## **What are the Member Benefits?**

- Discounted restaurant meals (This applies to food only - excludes drinks).
- Discounted takeaway food.
- Advanced notification of forthcoming promotions and events.
- FREE entry into a monthly prize draw where members can win a £25 voucher to use in the restaurant.
- FREE entry into our annual Grand Prize Draw where one lucky member receives a £100 voucher to use in the restaurant.
- Member Birthday promotions.

## **What are the terms and conditions of membership?**

- Membership applications must be completed on-line, sadly we are unable to process applications in the restaurant. Management of the dining club is carried by a separate dedicated team.
- Applicants are required to provide their full name, mobile telephone number, an active email address and the first two elements of their date of birth.
- Membership accounts which include individually numbered cards are assigned to a specific member and may not be used by any other third party.
- New membership cards will be issued and made available in the restaurant within 14 days of the joining date. During this initial period, new members may use their email confirmation to receive club benefits whilst awaiting receipt of their new plastic card.
- Membership cards and or email confirmations for new members are required at the time of payment in the restaurant.
- Full details of current offers and promotions may be viewed on the Dining Club Members page of our website.

## Communications

Reservations: Tel : 01392 272630 / 01392 412014

Reservations: Email [support@thegangesrestaurant.co.uk](mailto:support@thegangesrestaurant.co.uk)

Dining Club Membership Support:

All support queries by email please to:

[support@thegangesrestaurant.co.uk](mailto:support@thegangesrestaurant.co.uk)

## Vouchers

Prize Draw Vouchers (*Applicable to Monthly £25 and Grand Draw £100 vouchers*) are issued to the registered member and are not transferable. They may be used towards payment of food and drink up to the face value of the voucher. No change will be given from voucher payments. Please ensure vouchers are used within their validity period.

Birthday Promotion Vouchers are issued to members in accordance with the birth data provided in their original application. Birthday Promotional Vouchers are issued by email to members inviting them to enjoy a COMPLIMENTARY MEAL with us, on or around their Birthday. This is subject to three other paying diners joining the voucher holder, each having a main course meal. The voucher excludes drinks and is issued with a valid to date, so please don't miss out and use your voucher before it expires.

## Forthcoming Events

We are planning a series of exciting events throughout the year which will be notified to all members in advance of general release.

### LEGAL DISCLAIMER

Behaviour and reasonable conduct in its restaurant

Ganges Restaurant reserves the right to refuse entry into their restaurants where any inappropriate behaviour becomes apparent and caused by members of the public visiting the restaurant. If this Ganges Restaurant further reserves the right to change cancel or amend memberships and or the terms and conditions associated with such Ganges Restaurant cannot be held responsible for damage or loss to items of personal property left in the restaurant.